FRANKLIN BUILDING EMERGENCY PROCEDURES

FIRE

- If you discover a fire of any size, <u>activate the</u>
 <u>nearest</u> fire alarm pull station (located in each
 elevator lobby and stairwell). Dial 9-911 to
 report the exact location and type of fire.
- If safe to do so, call Security at 7-9790 to advise them of the location/severity of the fire. Warn others in the immediate area.
- Always evacuate using stairwells only. Do not use the elevators. Go to your assigned relocation site, located at the open grassy area at 12th St. @ Broadway, behind Wells Fargo. Injured or disabled persons should wait in the Areas of Refuge (adjacent to stairwells) for assistance.
- Use an extinguisher <u>only</u> if the fire is small and it is safe to do so.

Check in with your Floor Warden at the relocation assembly site (City Center).

WORKPLACE VIOLENCE

- If a person's behavior becomes inappropriate or violent, leave the area if possible and notify Security and your supervisor. If you feel you are in imminent danger, dial 9-911.
- Trust your instincts. Try to create physical space between you and any threatening person.
- Suspicious persons should be reported to Security at 7-9790. Security will notify the Oakland Police if necessary.

MEDICAL EMERGENCY

- Dial 9-911 Give street address, floor, room number and type of emergency.
- Call 7-9790 Inform Security of situation and exact floor location.

For Cardiac Arrest (or possible heart attacks/unconsciousness):

- Send a runner to retrieve the AED located on each floor's *elevator lobby*.
- Find a trained AED-CPR rescuer (check floor roster posted with AEDs or look for red/white 'AED' sticker on staff nameplates).
- Stay with the patient do <u>not</u> move them!

EARTHQUAKE

- *Duck, Cover and Hold* in place until the shaking stops.
- Face away from windows and stay clear of falling objects.
- Stay Inside! Do <u>not</u> evacuate unless directed to do so.
- Do not use the stairs until instructed that it is safe to do so.
- Once the earthquake has stopped, survey your area.
 Report all injuries and damage to Security at 7-9790.
- Be prepared for aftershocks.

Follow directions given over the building P.A. system or by your Floor Warden.

CIVIL UNREST/TERRORISM

- In the event of civil unrest or a terrorism incident, you will be notified via the Building PA system, e-mail or voicemail. Follow instructions.
- You will be advised as to the nature of the situation, and whether to evacuate or if it is unsafe to leave the building.

BOMB THREATS

Ask caller the following questions:

- When will it explode?
- Where/what type of device?
- What does it look like?
- What is your name?
- Check caller ID for phone #.
- Note caller's voice/sounds.
- Notify Security at 7-9790.

Notify Security of any unusual items in your area – do not touch them.

May 2011