

Collection Management Initiative Questionnaire

Thank you for your participation in this survey, which should take approximately 20 minutes to complete. Your opinions on print and electronic journals are important to University-wide library planning. First of all, tell us about your typical use of journals when conducting research or personal reading. Unless specified, we are interested in your use of journals from UC Libraries.

1. When was the last time you:	Today	Less Than a Week Ago	Less Than a Month Ago	More Than a Month Ago	Never
Read, checked out, or copied a print journal or article from the University Library?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Retrieved, read, or downloaded an electronic journal article or abstract?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

2a. I *most often* access **electronic** journals when I am at (*please mark **only one***)

- The Library
- My Campus Office
- A Research Laboratory
- My Home
- A Campus Computer lab
- N/A
- Other (Specify) _____

2b. I *also* access **electronic** journals when I am at (*please mark **all that apply***):

- The Library
- My Campus Office
- A Research Laboratory
- My Home
- A Campus Computer lab
- N/A
- Other (Specify) _____

3. When was the last time you:	Today	Less Than a Week Ago	Less Than a Month Ago	More Than a Month Ago	Never
Retrieved, read, or downloaded an electronic journal article or abstract from a <i>source other than the University Library system</i> (from a public source or from a personal online subscription)?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Used a print journal <i>from a source other than the University Library</i> (such as a departmental or personal subscription)?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

4 How many of the most relevant journals in your (field, area, discipline, specialty) are available in **electronic** format:

- All
 Most
 Some
 None
 I don't know

7a. Electronic versions of journals may have **advantages** for some users. Please tell us how important for you are the following characteristics of **electronic journals**:

	Very Important	Important	Not Important	No Opinion
Articles are available in electronic form before they are published in print.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Electronic journals contain hyperlinks to other articles and related information.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Electronic journals are always available – 24 hours a day, every day	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
In using electronic journals I don't have to go to the library or wait for document delivery.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Electronic journals include data which can be downloaded for use.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Using electronic journals avoids photocopy costs for print articles.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

7b If you have discovered **other advantages** to using electronic journals, would you please tell us about them?

Yes it is long! But you have completed half of the survey. Please keep going, the library needs your opinions!

In using electronic versions of journals you may have encountered barriers that discouraged their use. We would like to ask you about three types of possible problems: ease of use, availability of content, and computing equipment. We also would like to learn of other barriers that may not be noted here.

8a. Please indicate to what extent you have found the following to be **barriers** to your **use of electronic journals**.

	Major Barrier	Minor Barrier	Not a Barrier	No Opinion N/A
Printing charges for electronic articles when using campus computer labs, libraries or departmental services.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Dealing with several different formats (PDF, HTML etc.) with different access and use modes.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Reading electronic journals on the computer screen.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Moving between parts of an electronic article (for instance from text to graphics, to references).	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Highlighting sections or making marginal notes in electronic articles.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Printing graphics from electronic articles at a quality suitable for research.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Accurately reproducing color illustrations from electronic articles.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Working with distinctive features of articles such as maps, illustrations or non-roman characters included in the electronic version.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

8b. Please indicate to what extent you have found the **availability of content** to be a **barrier** to using electronic journals.

	Major Barrier	Minor Barrier	Not a Barrier	No Opinion N/A
Unavailability of most recent issues of journals in electronic form.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Unavailability of older issues of journals in electronic form.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Locating and accessing the table of contents in electronic journals.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Omission of letters, advertisements , editorial information or supplements from the electronic version.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Locating publication information for authors in electronic journals.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

8c. Please indicate to what extent you have found these **computing issues** to be a **barrier** to your use of electronic journals.

	Major Barrier	Minor Barrier	Not a Barrier	No Opinion N/A
The quality , performance or availability of library computer equipment.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The quality or performance of my home computer equipment.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Getting access to the library's online journals from off-campus locations (Proxy Server/Authentication problems).	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The speed and reliability of my home Internet connection.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The quality or performance of my office computer equipment.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Quality of computer support and training available to me.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
My own computer skills .	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

8d. If you have encountered **other barriers** to your use of electronic journals, would you please take a moment to tell us about them?

9. When you decide to use a **print journal** and find that it is not on the shelf in the campus library, how likely is it that you:

	Very Likely	Likely	Unlikely	Very Unlikely	N/A
Go online and use the electronic version as a substitute for the print.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Use InterLibrary Loan (ILL) or library document delivery service.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Take out a personal subscription to the journal.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Find an alternate source for the journal such as a departmental or colleague's collection.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Decide to use an off-campus public or academic library where you expect the print is available.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Decide not to use the journal.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

10. When you want to **read an article online** and the full text is not available online, how likely is it that you:

	Very Likely	Likely	Unlikely	Very Unlikely	N/A
Try to obtain a print version from your campus library.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Try to obtain a print copy from a colleague or a departmental subscription.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Submit a request for the article through Inter Library Loan (ILL) or document delivery services.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Decide to use a similar article with full text online instead.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Rely on the online abstract for the information needed.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

11. Finally, in this section please tell us about yourself.

My affiliation with the university is:		
<input type="checkbox"/> Undergraduate Student →	My class standing is: <input type="checkbox"/> Freshman <input type="checkbox"/> Sophomore <input type="checkbox"/> Junior <input type="checkbox"/> Senior	Go to question 12
<input type="checkbox"/> Graduate Student →	My graduate program is: <input type="checkbox"/> Master's <input type="checkbox"/> Doctorate →	My main (field, area, discipline, major, specialty) can best be defined as: <input type="checkbox"/> Agricultural Business and Management <input type="checkbox"/> Agriculture/Agricultural Sciences <input type="checkbox"/> Architecture <input type="checkbox"/> Area and Ethnic Studies <input type="checkbox"/> Business and Management <input type="checkbox"/> Communications <input type="checkbox"/> Computer and Information Sciences <input type="checkbox"/> Education <input type="checkbox"/> Engineering <input type="checkbox"/> Foreign Languages and Literatures → <input type="checkbox"/> Health Professions <input type="checkbox"/> Health Sciences <input type="checkbox"/> Home Economics <input type="checkbox"/> Law <input type="checkbox"/> Letters <input type="checkbox"/> Liberal Arts and Sciences/Liberal Studies <input type="checkbox"/> Library Science/Librarianship <input type="checkbox"/> Life Sciences <input type="checkbox"/> Mathematics <input type="checkbox"/> Multi/Interdisciplinary Studies <input type="checkbox"/> Natural Resources/Conservation <input type="checkbox"/> Philosophy and Religion <input type="checkbox"/> Physical Sciences <input type="checkbox"/> Psychology <input type="checkbox"/> Public Affairs <input type="checkbox"/> Social Sciences <input type="checkbox"/> Visual and Performing Arts <input type="checkbox"/> N/A <input type="checkbox"/> Other
<input type="checkbox"/> Post Doc <input type="checkbox"/> Faculty <input type="checkbox"/> Researcher →	→	
Go to question 12		
<input type="checkbox"/> Health Care Professional <input type="checkbox"/> Librarian → <input type="checkbox"/> UC Staff <input type="checkbox"/> Other	The highest degree I hold is: <input type="checkbox"/> High School Diploma <input type="checkbox"/> Associate Degree → <input type="checkbox"/> Bachelor's <input type="checkbox"/> Master's <input type="checkbox"/> Doctorate	Go to question 12

12. My home campus is:

UCB UCD UCI UCLA UCR UCSB UCSC UCSD UCSF UCOP

13. Gender:

Male Female

14. My age range is:

20 or under 21-30 31-40 41-50 51-60 61-70 71 or over

15. Home Internet connection:

None Dial-up (modem) Broadband (DSL, Cable, Satellite etc.) Campus residential network

Thank you for your time!